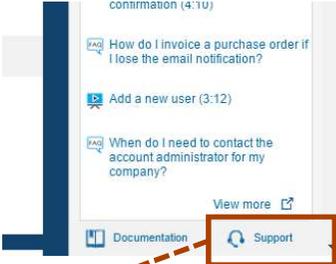


# Ariba Customer Support

1. Go to [supplier.ariba.com](http://supplier.ariba.com) (you can log in if you have an account)
2. On the upper right side, choose "Help Center"
2. Click Support
3. Enter a word in the "I need help with" until help options appear
4. Choose to get help by Email/Phone



Pre-filled support form

Ariba Exchange User Community Olaf Schrader Logout

Search... Home Learning Support

### Contact SAP Ariba Customer Support Online

**Problem Description**

Short Description:

Problem Type:    
 \* Please Select  
 \* Please Select  
 \* Account Configuration  
 Invoicing  
 Notifications  
 Password Reset

Details:

For fast resolution, please include all relevant details in your case. For example:

- A detailed description of the issue including full navigational paths, actions performed prior to the issue.
- Your expected results from the system.
- Steps to replicate the issue.
- Attach screenshots or recordings of the issue.

File Attachment 1:  No file chosen

PO/Invoice Number:

**Contact Information**

First Name:

Last Name:

User ID:

Company:

Email:

Phone: Country:  Country Code: ### Number:  Extension:

Ariba Network ID:

\* Required Fields

