

NTU PERSONAL DATA PRIVACY STATEMENT AND CONSENT BY APPLICANTS

Issued : 1 April 2015 Last Review : 17 May 2021

1. Your personal data privacy is important to us and we are committed to safeguarding your personal data that we may possess. Please read this privacy statement carefully as it contains important information about how we will/may collect, use, disclose and process personal data that you provide or that we possess about you. In this document, the term "personal data" means data, whether true or not, about you where you can be identified either (a) from that data; or (b) from that data and other information to which we have or are likely to have access.

- 2. In this Personal Data Privacy Statement and Consent document, the words "we", "our", "us" and "NTU" refer to Nanyang Technological University and its successors and assigns.
- 3. To process, deal with and/or manage your application and enrolment to become a student of NTU ("Application"), we will necessarily need to collect, use, disclose and/or process your personal data. Such personal data includes information about you set out in your application forms and documents and any other personal information provided by you or possessed by us. Some examples are your name, identification number, academic status and results, programme, personal contact details, citizenship, medical and disability information, bank account, photograph etc.
- Your refusal to give consent, withdrawal of consent or failure to supply certain personal data to us (or if we are not permitted by you to process your personal data) may/would result in us being unable to process, deal with and/or manage your Application. Depending on the personal data you do not provide to us or the Purposes (as defined below) that you do not consent (or withdraw consent), it may mean that we will not be able to consider and/or process your Application or to accept you as a student.
- We will/may collect, use, disclose and/or process your personal data for one or more of the following purposes:
 - (a) processing, administering, managing, renewing and/or continuing your Application including but not limited to making of any offer(s) of acceptance to courses in NTU or any other organisation that NTU is collaborating with and addressing any matter or issue which may arise in relation to your Application;
 - (b) carrying out due diligence or other screening activities (including security and background checks) in accordance with legal or regulatory obligations or our risk management procedures that may be required by law or that may have been put in place by us, including obtaining references and/or other information about you from your previous education institute(s) and/or organisation;
 - (c) facilitating, administering, processing, dealing with and/or managing your application for and/or involvement in any events, seminars and/or your interest or participation in any events, seminars and/or other opportunities that we may make available to applicants;
 - (d) facilitating, administering, processing, dealing with and/or managing your application(s) for scholarships (whether such award or scholarship is provided by any third party or NTU) ("Scholarship") and/or financial aid, loans, grants or bursaries ("Financial Aid"), and if successful, administering and/or managing the Scholarship and/or Financial Aid (NOTE: This may include disclosure of personal data to donors, grantors, external evaluators and/or external organisations for purposes of periodic reports for qualification for or continuation of funding).
 - (e) carrying out your instructions or responding to any enquiry given by (or purported to be given by) you or on your behalf;



- (f) contacting you or communicating with you via various modes of communication such as phone/voice call, text message and/or fax message, email and/or postal mail for the following purposes:
 - (i) administering, dealing with and/or managing your Application or any other applications you make with NTU including but not limited to communicating information to you related to the outcome of your Application, details of interview sessions (if any), fees or payment, Scholarship and Financial Aid, and your application for accommodation at NTU; and
 - (ii) inviting you to participate in any events, seminars, programmes, courses and/or other opportunities that we may make available to applicants.

You acknowledge and agree that such communication by us could be by way of the mailing of correspondence, documents or notices to you, which could involve disclosure of certain personal data about you to bring about delivery of the same as well as on the external cover of envelopes/mail packages;

- (g) preventing or investigating any fraud, unlawful activity or omission or misconduct, whether relating to your Application or your application for any programme, Financial Aid or Scholarship, or any other matter arising from any of the said applications, and whether or not there is any suspicion of the aforementioned;
- (h) complying with or as required by any applicable law, governmental, regulatory, security or audit requirements of any relevant jurisdiction, including meeting the requirements to make disclosure under the requirements of any law binding on us and for the purposes of any guidelines issued by regulatory or other authorities, whether in Singapore or elsewhere, with which we are expected to comply;
- (i) complying with or as required by any request or direction of any governmental authority; (whether Singapore or non-Singapore); or responding to requests for personal data or information from hospitals, embassies, public agencies, ministries, statutory boards or other similar authorities (whether Singapore or non-Singapore) (including but not limited to the Ministry of Defence, Ministry of Education, Immigration and Checkpoints Authority, Ministry of Health, Ministry of Home Affairs, Ministry of Manpower, Ministry of Foreign Affairs, Ministry of Social & Family Development and Central Provident Fund Board);
- dealing with immigration related matters where you are a non-Singaporean. In this regard, this
 includes but is not limited to disclosing to the relevant government authorities details about you
 for immigration related matters;
- (k) dealing with, handling and/or conducting future / potential security and quality assurance processes, matters and/or arrangements. Without prejudice to the generality of the aforesaid, we wish to bring to your attention that there are surveillance cameras installed throughout the premises of NTU for security reasons and you acknowledge that your personal data will be collected by such cameras and processed by us consequently;
- (I) performing internal administrative, operational and technology tasks to facilitate, administer or manage your Application;
- (m) data analysis, producing statistics (to better inform ourselves of efficiency or issues relating to the applications processes and trends) and research for internal and/or statutory reporting and/or record-keeping requirements and performing university policy/process reviews; and
- (n) administering, facilitating and/or dealing with educational institution rankings or global ranking indices that NTU participates in or wishes to participate in.

(collectively referred to as the "Purposes").



- 6. You hereby acknowledge, agree and consent (except where separate and further consent may be required) that we may/are permitted to collect, use or process your personal data and to disclose your personal data to third parties (whether located within or outside Singapore), in each respect, for one or more of the above Purposes and for the third parties to subsequently collect, use, disclose and/or process your personal data for one or more of the above Purposes. Without limiting the generality of the foregoing or of paragraph 5, such third parties include:
 - (a) organisations with which or whom we are collaborating and/or partnering for one or more of the Purposes;
 - (b) individuals, organisations and/or any government authority who may provide you with Scholarship or Financial Aids during your intended period (or part thereof) of studies in NTU and who request for information relating to your Application or any other applications with NTU;
 - (c) any of our agents, contractors or third party service providers who process your personal data on our behalf including but not limited to medical centre(s), those which provide administrative or other services to us such as mailing houses, telecommunication companies, manufacturers/suppliers/printers of university publications, data storage centre service providers, backup data service providers and information technology companies;
 - (d) organisations and/or educational institutions which are involved in exchange programmes and/or joint degrees with us, the provision of products and services relating to your Application or your status as a student (if your Application is accepted by NTU), student learning or academic courses, Financial Aid and Scholarship;
 - government authorities, public agencies, ministries, statutory boards or other similar authorities (whether Singapore or non-Singapore) including their appointed agents, contractors or third party service providers for the fulfilment of any of the above Purposes;
 - (f) your NOK (which is defined under paragraph 7 below); and/or
 - (g) third parties which are receiving your personal data for one or more of the Purposes.

These provisions are intended to facilitate the provision of products and services in connection with your Application. We will not disclose to a greater extent than is provided and which we determine in good faith to be necessary.

- 7. We may, for any of the Purposes or matters notified in this statement, contact individuals which are identified to us and verified as being your next of kin / parent / legal guardian (collectively, your "NOK") to the extent reasonably necessary to execute the Purposes. Where so, we will Communicate with your NOK using records provided and verified to us. You will be required to update and verify any contact particulars at all times as we will use the last known or verified version of such particulars to do so.
- 8. You have the right to withdraw your consent given hereunder, whether in part or as a whole. However, your withdrawal of consent could result in certain legal consequences arising from such withdrawal. In this regard, depending on the extent of your withdrawal of consent for us to process your personal data, it may mean that we will not be able to consider or continue processing your application to be a student of NTU. Should you wish to withdraw your consent in part or whole, please submit your request using the eForm at this link: <a href="https://www.ntu.edu.sg/footer/ntu-privacy-statement/purposes-for-the-collection-use-disclosure-of-personal-data/request-for-access-correction-and-or-withdrawal-of-personal-data and provide details of your withdrawal.
- For the avoidance of doubt, in the event that Singapore personal data protection law permits an
 organisation such as NTU to collect, use or disclose your personal data without your consent, such
 permission granted by the law shall continue to apply.



10. Questions

If you have any questions relating to our collection, use and disclosure of your personal data or the matters set out in this document, you may contact our Data Protection Officer at dpo@ntu.edu.sg.