

## FREQUENTLY ASKED QUESTIONS (STUDENT'S PASS-STP)

### Completion of Studies

1. I have already completed my studies and will be leaving Singapore soon. What should I do with my STP?

You need to surrender your STP at the ICA office during their office hours within 7 days upon completion of your studies in order to be issued with a Social Visit Pass (SVP) to remain in Singapore. However if you are leaving Singapore within these 7 days, you may surrender your STP at the Immigration Counter at the Changi Airport or Singapore checkpoint.

2. I have already completed my studies and wish to apply for the one-year (non-renewable) Visit Pass. How do I apply? *[Note: This one-year visit pass is not applicable for exchange and non-graduating students]*

You may submit your application via ICA's electronic-services, e-VP. For detailed information on the application procedures, please refer to the ICA website ([http://www.ica.gov.sg/services\\_centre\\_overview.aspx?pageid=396&secid=171](http://www.ica.gov.sg/services_centre_overview.aspx?pageid=396&secid=171)).

3. I am returning Singapore for the convocation and my STP is still valid. Can I use my STP to enter Singapore?

No. You will enter Singapore just like a tourist. You may need to apply for an entry visa should you require one to enter Singapore. For entry visa application, please refer to the ICA website (<http://www.ica.gov.sg/page.aspx?pageid=168>).

4. How many days of Social Visit Pass will I be issued upon surrendering my STP?

You will only be notified of the duration of the SVP only surrendering your STP.

5. I have already returned to my home country upon completion of my studies. But I have forgotten to surrender my STP at the airport/checkpoint. What should I do?

Please return your STP to ICA via registered mail at the following address:

The Head of Department  
Student's Pass Unit (Cancellation of STP)  
Visitor Services Centre  
Immigration & Checkpoints Authority  
10 Kallang Road  
#08-00  
ICA Building  
Singapore 208718

### **Extension of STP**

6. Do I need to undergo a medical check-up if I were to extend my STP?

You will be required to undergo the medical examination at the NTU Medical Centre should your total course duration be more than 6 months to obtain a medical report for the completion of STP formalities with ICA.

However you do not need to submit a new medical report if the last submitted medical report is not more than 2 years ago.

### **Update on Personal Particulars**

7. I have newly moved to a new Singapore address, how can I update ICA?

Please email ICA at [ica\\_stp1@ica.gov.sg](mailto:ica_stp1@ica.gov.sg) with your new Singapore address and a scanned copy of your STP.

### **Renewal of Passport**

8. Do I need to inform ICA if I have been issued with a new passport?

Please email ICA at [ica\\_stp1@ica.gov.sg](mailto:ica_stp1@ica.gov.sg) with a scanned copy of your passport and your STP for their advice.

9. I am unable to use the automated immigration system at the airport. What should I do?

Please email ICA at [ica\\_stp1@ica.gov.sg](mailto:ica_stp1@ica.gov.sg) with a scanned copy of your passport and your STP for their advice.

### **Entry Visa**

10. Do I need to apply for an entry visa to enter Singapore?

International students who require an entry visa to enter Singapore are required to apply for the entry visa at the Embassy of Republic of Singapore at their home country.

If you have applied for STP and your STP application has been approved, you can use your In-Principle Approval (IPA) letter to enter Singapore without the need of applying a separate entry visa.

### **Duration of STP**

11. Does the duration mentioned on my SOLAR form be the same as my course programme duration?

You may wish to note that the duration mentioned on your SOLAR form refers to the duration of your STP and not the duration of your course programme.