

## Using Iphone 2.0 Software to connect to NTU exchange

If you own the latest Iphone or IPOD Touch running software version Iphone 2.0 you could create an Exchange ActiveSync account to check your NTU Emails on your new device.

### Configuration:

#### Step 1:

- a. Check that you have a working NTU account.
- b. In the main screen of your phone tap Settings, then Mail, Contacts, Calendars, then Add Account then Microsoft Exchange.
- c. On the next screen, enter your NTU email address, Server, NTU username and password, and a simple description. (Refer adjacent screenshot for details)

NOTE: The username field requires the Exchange domain name and your username separated by a backslash (\).



#### Step 2:

- d. Ensure the SSL option is turned ON
- e. Click Next



- f. Choose what you would like to synchronize: Mail, Contacts, and Calendars.



#### Important Notes:

- g. If choosing to sync Contacts and Calendar all existing **contacts** and **calendar** information on the IPHONE or IPOD Touch is **erased**.
- h. By Default only 3 days worth of email is synchronized
- i. Only one exchange account per device is allowed to be configured.
- j. Ensure you have subscribed to the appropriate Data plan GPRS with your Hand phone service Provider
- k. Also do note data rates in roaming countries are costly.
- l. Above configuration can be used for any WIFI/Hotspot connection

### Getting Help?



Hotline: **6790 HELP (4357)** and press "9" to talk to our operators. (manned daily from 7:00am to 11:00pm)



Website: <http://helpdesk.ntu.edu.sg/>



E-mail: **helpdesk@ntu.edu.sg**



Fax: **6792 7892**