NTU goes cloud for its digital transformation agenda

#Singapore Business Corporate

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Nanyang Technological University, Singapore (NTU Singapore) has adopted cloudbased enterprise technology as part of its digital transformation efforts for its administrative processes.

The changes are designed to meet the changing needs of the University and its employees, as well as streamline processes and enhance operational efficiency. The agenda is part of the NTU Smart Campus vision, the university said in a press release on Wednesday, April 3.

Working in partnership with IBM and Workday, NTU is the first university in Asia to implement a full-suite cloud-based HR and payroll solution to 9,600 university employees.



Photo courtesy: NTU

The implementation of Workday replaces 65 HR legacy systems at NTU. A year ago, the university adopted SAP Ariba, a cloud-based procurement system that provides an end-to-end procurement to payment system through a single point of entry.

NTU also implemented ServiceNow in July last year to optimise its IT and financial

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resources. By leveraging a common platform and standard data interface, all data and information is immediately visible and up-to-date at all times. This way, management decisions can be based on real-time data and information for greater

accuracy and reliability. ServiceNow also enabled the NTU to fulfill IT service

requests more quickly and easily.

"These innovative, employee-focused systems will enable our faculty and staff to work better together, and drive our future success in the dynamic global higher education and research landscape," NTU President Professor Subra Suresh said.

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